



Revision 1

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Operation: Ranch	CB Registration No. PLc-PGFS-2639-1	PrimusGFS
Corrective Action Report	PrimusGFS ID #15217	Version 1.6 – Feb 10
	Audited by PrimusLabs	

Organization:	HEALTHY MANGOS S.A. DE C.V. Contact(s): BONIFACIO BUSTAMANTE Address: PROLONGACION LIBERTAD S/N COL. CENTRO 82400 Location: Escuinapa Sinaloa Mexico Phone: 69595 3 22 92
Ranch:	los clementes Contact: ERNESTO LOPEZ Location: el walamo, sinaloa el walamo, villa union, mazatlan, sinaloa, mexico
Shipper:	Coast Tropical
Operation Type:	Ranch
Date Audit Started:	07/05/2012 09:00
Date Audit Finished:	07/05/2012 20:00
Product(s):	Mangoes
Auditor:	Evelia Melendres (PrimusLabs)
Average Score of the Audit:	76.09%
Score after acceptance of corrective actions:	89.89%

Audit Scoring Summary	Pre-Corrective Action Review	Post-Corrective Action Review
Food Safety Management System Requirements	Score: 53 Possible Points: 177 Percent Score: 29.94%	Score: 141 Possible Points: 177 Percent Score: 79.66%
Good Agricultural Practices Requirements	Score: 609 Possible Points: 693 Percent Score: 87.88%	Score: 641 Possible Points: 693 Percent Score: 92.50%
Total:	Score: 662 Possible Points: 870 Percent Score: 76.09%	Score: 782 Possible Points: 870 Percent Score: 89.89%

FSMS – Management System

1.01.03 Is there a detailed organizational structure chart of all employees whose activities affect food safety?

Auditor Answer: Major Deficiency

Approved

Auditor Comments: MJ. The company had a organizational chart, the which not includes description of activities of employees related to food safety.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia organigrama actualizado y la descripcion del puesto del jefe de inocuidad que es encargado de hacer las compras del material de inocuidad

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

The corrective actions was completed. The information was complemented with answer of 1.01.04. description of activities of all posts related with food safety.

1.01.04	Is there a food safety committee and are there logs of food safety meetings with topics covered and attendees?	
Auditor Answer:	Non-Compliance	Approved
Auditor Comments:	No. They not had committee of food safety formed, they not had meetings of food safety.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se envia lista de equipo de inocuidad y reuniones realizadas despues de la auditoria		
File 1		
File 2		
File 3		
File 4		
File 5		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Total Compliance		
CB Comments		
Total compliance.		
1.01.05	Is there documented management verification of the entire food safety management system on at least an annual basis?	
Auditor Answer:	Major Deficiency	Rejected
Auditor Comments:	MJ. The company not had documented verification complete of food safety management system, only had internal audit for BPA of food safety program and these not had information completed of findings.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se envia documento de verificacion de inocuidad		
File 1		
File 2		
File 3		
File 4		
File 5		
File 6		
File 7		
File 8		
File 9		
File 10		
File 11		
File 12		
File 13		
File 14		
File 15		
File 16		
File 17		
File 18		
File 19		
Decision for Corrective Action?		
Rejected		
CB Comments		
The corrective actions did not been completed. The information sent in this question does not refer to the verification of the SAIA.		
1.01.06	Is there a documented analysis detailing resources required to implement and improve the food safety management system processes with documented commitment from senior management to provide these resources?	
Auditor Answer:	Major Deficiency	Approved
Auditor Comments:	MJ. They not had a documented analysis detailed of the resources for the food safety system, including material resources, human and required services, Only had a document signed by the manager of commitment to provide resources for food safety program.	

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia lista de recursos requeridos para la inocuidad

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Minor Deficiency

CB Comments

The corrective actions did not been completed. This information not has programme of resources, materials, to future, that are needed to maintain and improve the food safety program. This document not has signature of acceptance of general manager.

FSMS – Procedures and Corrective Actions

1.03.03 Is there a corrective action procedure that describes the requirements for follow up and prevention of future occurrences?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The company had not a general procedure of remedial actions it includes prevention of future occurrences to found nonconformities.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia procedimiento de acciones correctivas

[File 1](#)

[File 2](#)

[File 3](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Major Deficiency

CB Comments

The corrective actions did not been completed. This document sending no has content to procedure action, only indicates the tracking for the form of non-conformity.

FSMS – Internal and external inspections

1.04.04 Are there records of regulatory inspections and/or contracted inspections, company responses and corrective actions, if any?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The Organization had previous contracted audits of year 2010, but they had not report of audit, was not showed.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envian acciones correctivas para esta auditoria.

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Major Deficiency

CB Comments

The corrective actions were not completed. This document send only is to 1 ranch audited, this module SAIA is for 7 ranches GFS.

FSMS – Rejection and release of product

1.05.01	Is there a written procedure for handling on hold or rejected products?	
Auditor Answer:	Non-Compliance	Approved
Auditor Comments:	No. The organization had not procedure for rejection and internal product Liberation, had not objectives and responsibilities.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se envia procedimiento para producto retenido o rechazado		
File 1		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Total Compliance		
CB Comments		
Total compliance.		
1.05.02	Are product release procedures implemented (e.g. lot signed out, when a product lot sample is undergoing an analysis, etc.) and are records available for review?	
Auditor Answer:	Non-Compliance	Approved
Auditor Comments:	No. The organization had not procedures for Rejection and Liberation internal product, had not records of them.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
en este procedimiento se refiere en caso del producto cuando esta siendo analizado, este en espera no se tiene registro porque no nos a pasado ni un caso de estos.		
File 1		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Total Compliance		
CB Comments		
Total compliance.		
1.05.03	Is there a documented system for dealing with customer complaints and buyer food safety complaints and are those on file, along with company responses, including corrective actions?	
Auditor Answer:	Non-Compliance	Approved
Auditor Comments:	No. The company have not procedure of complaints of client or format to includes description of the complaint, remedial action, etc.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se envia procedimiento de queja de clientes y formato para la reclamacion de alguna queja.		
File 1		
File 2		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Total Compliance		
CB Comments		
Total compliance.		

1.06.01	Are there current written specifications for all ingredients, materials, products and services purchased provided that relate to product safety, are they easily accessed and there is a review process in place for the specifications?	
Auditor Answer:	Major Deficiency	Approved
Auditor Comments:	MJ. The organization had not all the specifications written of the materials and services that are related to the food safety, only had some guarantee document of some suppliers such as fertilizer, agrochemicals.	
Organization Corrective Action Response: The following Corrective Action has been performed		
Organization Corrective Action Comments: aqui se especifica el uso del material utilizado para la inocuidad		
File 1 File 2		
Decision for Corrective Action? Accepted		
New Answer after Corrective Actions Acceptance: Minor Deficiency		
CB Comments The corrective action did not been completed.		
1.06.02	Is there a list of approved suppliers?	
Auditor Answer:	Non-Compliance	Approved
Auditor Comments:	No.They did not count with a listing or registry of approved suppliers .	
Organization Corrective Action Response: The following Corrective Action has been performed		
Organization Corrective Action Comments: se muestrala lista de proveedores aprobados para la inocuidad		
File 1 File 2		
Decision for Corrective Action? Accepted		
New Answer after Corrective Actions Acceptance: Total Compliance		
CB Comments Total compliance.		
1.06.03	Is there a written procedure detailing the selection, evaluation, approval and monitoring process of approved suppliers?	
Auditor Answer:	Non-Compliance	Approved
Auditor Comments:	No. The organization had not a procedure for evaluate suppliers.	
Organization Corrective Action Response: The following Corrective Action has been performed		
Organization Corrective Action Comments: se envia procedimiento de seleccion,evaluacion y aprobacion de proveedores		
File 1 File 2		
Decision for Corrective Action? Accepted		
New Answer after Corrective Actions Acceptance: Total Compliance		
CB Comments Total compliance.		
1.06.05	Does the organization have documented evidence to ensure that packaging, materials and services suppliers comply with specifications, regulatory requirements and best practice guidelines?	
Auditor Answer:	Non-Compliance	Rejected
Auditor Comments:	No. The company have not documented a guaranty of services suppliers, such as sanitary toilets baths, plastics boxes for harvest,	

among others. They not packing in field, not used materials of packaging.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documentacion que nos envio nuestro proveedor

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions was no completed. The information submitted does not correspond to what is required, only refer to fertilizer and agrochemicals.

FSMS – Traceability and Recall

1.07.01	Is there a documented account that indicates how the company product tracking system works, thereby enabling trace back and trace forward to occur in the event of a potential recall issue?
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Auditor Answer:	Non-Compliance
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Approved

Auditor Comments:	No. The organization not counted with a program of Trazabilidad for tracking of the product.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documento de trazabilidad en la unidad de produccion

[File 1](#)

[File 2](#)

[File 3](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compiance.

1.07.02	Does the organization have a documented recall program including: procedures, recall team roles and contact details, external contact listings, explanation of different types (classes) of recalls?
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Auditor Answer:	Non-Compliance
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Approved

Auditor Comments:	No. The company had not a program for product recovery.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia procedimiento de recuperacion de producto

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Minor Deficiency

CB Comments

The corrective actions was not completed. No included information of external contact to recall.

1.07.03	Is testing of recall procedures (including trace back) performed and documented annually? Can the company identify where affected product was sent?
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Auditor Answer:	Non-Compliance
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Approved

Auditor Comments:	No. The organization not realized a recovery of products forwards and back.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia simulacro de recuperacion

[File 1](#)

[File 2](#)

[File 3](#)

[File 4](#)

[File 5](#)

[File 6](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

1.07.04	Is there a daily incidents report, sometimes called a Notice(s) of Unusual Occurrence and Corrective Actions Log (NUOCA) ?
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Auditor Answer:	Non-Compliance
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Approved

Auditor Comments:	No. The company had not a format to register daily incidents or unusual event.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia registro de acontecimientos inusuales o situaciones fuera de especificacion

[File 1](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

FSMS – Product testing

1.08.01	Based on risk assessment, is there scheduled testing program for raw materials, work in progress, packaging and finished goods?
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Auditor Answer:	Non-Compliance
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Approved

Auditor Comments:	No. The organization had not risk assessment, they had not testing program of your products(mangoes).
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia analisis de peligros y analisis de plaguicidas en producto cosechado

[File 1](#)

[File 2](#)

[File 3](#)

[File 4](#)

[File 5](#)

[File 6](#)

[File 7](#)

[File 8](#)

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[File 56](#)
[File 57](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

GAP – Ground History

2.03.04 Is there evidence of animal presence and/or animal activity in audited area? If answer is NO, go to 2.03.05

Auditor Answer: Yes

Rejected

Auditor Comments: Yes. In the audited area was observed presence of animal activity, traces of cows and horses.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se repararon los cercos para evitar la entrada de animales domesticos, como caballos, perros, gatos, etc.

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions was not completed. Sent evidence is not sufficient, a temporary correction.

GAP – Fertilizer/Crop Nutrition

2.07.07b	Are there Certificate(s) of Analysis (COA), letters of guarantee or some other documents from the inorganic fertilizer supplier(s) that specifies the source of all the ingredients including inert materials?
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Auditor Answer:	No	Approved
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Auditor Comments:	No. The company had not provided guarantee letter, had not specifying of ingredients of the materials are free of heavy metals and strange substances.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documentacion que envio el proveedor

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

GAP – Irrigation/Water Use

2.08.03c	Is it evident that the well(s) is free from contamination issues and are measures taken to minimize contamination of wells?
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Auditor Answer:	No	Approved
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Auditor Comments:	No. In the well was observed some spills oils, garbage and weed.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

SE LIMPIO EN EL SUELO EL DERRAME DE ACEITE Y EN LA TUBERIA, TAMBIEN SE RECOGIO BASURA DENTRO Y FUERA DEL CERCO DEL POZO

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

2.08.03d	Are records kept for periodic inspections and treatment of wells (if performed) available for review?
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Auditor Answer:	No	Approved
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Auditor Comments:	No. The company recorded weekly inspections of the well, however did not have any observation or corrective action on the findings observed, see 2.8.03c.
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Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se realizo la accion correctiva y se registro en la bitacora correspondiente

[File 1](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

No

CB Comments

The corrective action did not been completed. Sent evidence is not sufficient, only send 1 registry of inspection.

GAP – Crop Protection

2.09.01	Is there a documented policy and/or procedures for the mixing/loading of crop protection materials?	
Auditor Answer:	No	Approved
Auditor Comments:	No. The company had not procedure for preparation of mixtures, they had POE 17 procedure of agrochemicals, however it does not include mixing and loading of the crop protection materials.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se actualizo POE 7.– preparacion de agroquimicos		
File 1		
File 2		
File 3		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Yes		
CB Comments		
Total compliance.		
2.09.02	Is there a documented policy and/or procedures for the rinsing and cleaning of crop protection equipment?	
Auditor Answer:	No	Approved
Auditor Comments:	No. The company had not prodedure or politics for cleaning of application equipment of materials crop protection.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se hiso nuevo POES 10.– calibracion y limpieza de los equipos de aplicacion		
File 1		
File 2		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Yes		
CB Comments		
Total compliance.		
2.09.11	If crop protection containers are stored on the property (even temporarily), are they stored in a manner to prevent contamination and disposed of responsibly?	
Auditor Answer:	No	Rejected
Auditor Comments:	No. Chemical containers were not properly stored, were in the same room where they had water pumping equipment, used also by supervisors to place some belongings, was observed Parathion and Faena.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se retiraron todos los contenedores de las casetas de bombeo		
Decision for Corrective Action?		
Rejected		
CB Comments		
The corrective actions was not completed.		

GAP – Field Employee Hygiene (Applies to on-the-farm or greenhouse workers not the harvesting workers)

2.10.04	Does the growing operation have documented and implemented policies prohibiting eating, drinking (including gum chewing) using tobacco in the growing area?
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Auditor Answer: No **Rejected**

Auditor Comments: No. The Politics documented of not to eat in the orchard of mangos was not well implemented, was observed wraps of frying, disposable plate and soda bottle.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se coloco hule negro en el cerco para detener entrada de basura ya que el huerto se encuentra a orillas de una carretera y la basura que tiran los choferes o pasajeros son arrastradas por el aire hasia dentro del predio

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions did not been completed. Only Sending evidence of a part of correction, not have monitored, registries, training, among others actions.

2.10.06g	Is there is a documented and implemented procedure for emptying the catch basin in a hygienic manner and also in a way that prevent product, packaging, equipment and water systems and growing area contamination?
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Auditor Answer: No **Approved**

Auditor Comments: No. The company had not a procedure of cleaning of Toilet facility.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se hizo POES 9.-LIMPIEZA Y DESINFECCION DE BAÑOS PORTATILES. SE ENVIA DOCUMENTO DE PERMISO PARA EL VACIADO DE DESECHOS DEL PRESTADOR DE SERVICIOS

[File 1](#)

[File 2](#)

[File 3](#)

[File 4](#)

[File 5](#)

[File 6](#)

[File 7](#)

[File 8](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

2.10.09	Is fresh potable drinking water provided for workers? If No, go to 2.10.10
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Auditor Answer: No **Rejected**

Auditor Comments: No. The company had not container of purified water fresh for employees.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

SE CAPACITO AL PERSONAL DE TODOS LOS HUERTOS PARA QUE CUMPLIERAN CON EL REGLAMENTO DE LA EMPRESA.

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions was not completed. Did not send evidence.