



Revision 1



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Operation: Ranch CB Registration No. PLc-PGFS-2639-3 PrimusGFS
Corrective Action Report PrimusGFS ID #15212 Version 1.6 – Feb 10
 Audited by PrimusLabs

Organization: HEALTHY MANGOS S.A. DE C.V.
Contact(s): BONIFACIO BUSTAMANTE
Address: PROLONGACION LIBERTAD S/N COL. CENTRO 82400
Location: Escuinapa Sinaloa Mexico
Phone: 69595 3 22 92

Ranch: el jocol
Contact: ERNESTO LOPEZ
Location: camino a la amapa villa union, mazatlan, sinaloa, mexico

Shipper: Coast Tropical

Operation Type: Ranch
Date Audit Started: 07/05/2012 13:00
Date Audit Finished: 07/05/2012 20:00
Product(s): Mangoes
Auditor: [Evelia Melendres](#) (PrimusLabs)
Average Score of the Audit: 75.59%
Score after acceptance of corrective actions: 88.59%
GPS Coordinates: **Latitude:** 23° 7' 51" **Longitude:** -106° 10' 42"

Audit Scoring Summary	Pre-Corrective Action Review	Post-Corrective Action Review
Food Safety Management System Requirements	Score: 53 Possible Points: 177 Percent Score: 29.94%	Score: 141 Possible Points: 177 Percent Score: 79.66%
Good Agricultural Practices Requirements	Score: 616 Possible Points: 708 Percent Score: 87.01%	Score: 643 Possible Points: 708 Percent Score: 90.82%
Total:	Score: 669 Possible Points: 885 Percent Score: 75.59%	Score: 784 Possible Points: 885 Percent Score: 88.59%

FSMS – Management System

1.01.03 Is there a detailed organizational structure chart of all employees whose activities affect food safety?

Auditor Answer: Major Deficiency **Approved**

Auditor Comments: MJ. The company had a organizational chart, the which not includes description of activities of employees related to food safety.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia organigrama actualizado y la descripcion del puesto del jefe de inocuidad que es encargado de hacer las compras del material de inocuidad

[File 1](#)
[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

The corrective actions was completed. The information was complemented with answer of 1.01.04. description of activities of all posts related with food safety.

1.01.04 Is there a food safety committee and are there logs of food safety meetings with topics covered and attendees?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. They not had committee of food safety formed, they not had meetings of food safety.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia lista de equipo de inocuidad y reuniones realizadas despues de la auditoria

- [File 1](#)
- [File 2](#)
- [File 3](#)
- [File 4](#)
- [File 5](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

1.01.05 Is there documented management verification of the entire food safety management system on at least an annual basis?

Auditor Answer: Major Deficiency **Rejected**

Auditor Comments: MJ. The company not had documented verification complete of food safety management system, only had internal audit for BPA of food safety program and these not had information completed of findings.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documento de verificacion de inocuidad

- [File 1](#)
- [File 2](#)
- [File 3](#)
- [File 4](#)
- [File 5](#)
- [File 6](#)
- [File 7](#)
- [File 8](#)
- [File 9](#)
- [File 10](#)
- [File 11](#)
- [File 12](#)
- [File 13](#)
- [File 14](#)
- [File 15](#)
- [File 16](#)
- [File 17](#)
- [File 18](#)
- [File 19](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions did not been completed. The information sent in this question does not refer to the verification of the SAIA.

1.01.06 Is there a documented analysis detailing resources required to implement and improve the food safety management system processes with documented commitment from senior management to provide these resources?

Auditor Answer: Major Deficiency **Approved**

Auditor Comments: MJ. They not had a documented analysis detailed of the resources for the food safety system, including material resources, human and required services, Only had a document signed by the manager of commitment to provide resources for food safety program.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia lista de recursos requeridos para la inocuidad

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Minor Deficiency

CB Comments

The corrective actions did not been completed. This information not has programme of resources, materials, to future, that are needed to maintain and improve the food safety program. This document not has signature of acceptance of general manager.

FSMS – Procedures and Corrective Actions

1.03.03 Is there a corrective action procedure that describes the requirements for follow up and prevention of future occurrences?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. The company had not a general procedure of remedial actions it includes prevention of future occurrences to found nonconformities.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia procedimiento de acciones correctivas

[File 1](#)

[File 2](#)

[File 3](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Major Deficiency

CB Comments

The corrective actions did not been completed. This document sending no has content to procedure action, only indicates the tracking for the form of non-conformity.

FSMS – Internal and external inspections

1.04.04 Are there records of regulatory inspections and/or contracted inspections, company responses and corrective actions, if any?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. The Organization had previous contracted audits of year 2010, but they had not report of audit, was not showed.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envian acciones correctivas para esta auditoria.

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Major Deficiency

CB Comments

The corrective actions were not completed. This document send only is to 1 ranch audited, this module SAIA is for 7 ranches GFS.

FSMS – Rejection and release of product

1.05.01 Is there a written procedure for handling on hold or rejected products?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. The organization had not procedure for rejection and internal product Liberation, had not objectives and responsibilities.

Organization Corrective Action Response:
The following Corrective Action has been performed

Organization Corrective Action Comments:
se envia procedimiento para producto retenido o rechazado

[File 1](#)

Decision for Corrective Action?
Accepted

New Answer after Corrective Actions Acceptance:
Total Compliance

CB Comments
Total compliance.

1.05.02 Are product release procedures implemented (e.g. lot signed out, when a product lot sample is undergoing an analysis, etc.) and are records available for review?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. The organization had not procedures for Rejection and Liberation internal product, had not records of them.

Organization Corrective Action Response:
The following Corrective Action has been performed

Organization Corrective Action Comments:
en este procedimiento se refiere en caso del producto cuando esta siendo analizado, este en espera no se tiene registro porque no nos a pasado ni un caso de estos.

[File 1](#)

Decision for Corrective Action?
Accepted

New Answer after Corrective Actions Acceptance:
Total Compliance

CB Comments
Total compliance.

1.05.03 Is there a documented system for dealing with customer complaints and buyer food safety complaints and are those on file, along with company responses, including corrective actions?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. The company have not procedure of complaints of client or format to includes description of the complaint, remedial action, etc.

Organization Corrective Action Response:
The following Corrective Action has been performed

Organization Corrective Action Comments:
se envia procedimiento de queja de clientes y formato para la reclamacion de alguna queja.

[File 1](#)
[File 2](#)

Decision for Corrective Action?
Accepted

New Answer after Corrective Actions Acceptance:
Total Compliance

CB Comments
Total compliance.

1.06.01 Are there current written specifications for all ingredients, materials, products and services purchased provided that relate to product safety, are they easily accessed and there is a review process in place for the specifications?

Auditor Answer: Major Deficiency **Approved**

Auditor Comments: MJ. The organization had not all the specifications written of the materials and services that are related to the food safety, only had some guarantee document of some suppliers such as fertilizer, agrochemicals.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

aqui se especifica el uso del material utilizado para la inocuidad

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Minor Deficiency

CB Comments

The corrective action did not been completed.

1.06.02 Is there a list of approved suppliers?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No.They did not count with a listing or registry of approved suppliers .

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se muestrala lista de proveedores aprobados para la inocuidad

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

1.06.03 Is there a written procedure detailing the selection, evaluation, approval and monitoring process of approved suppliers?

Auditor Answer: Non-Compliance **Approved**

Auditor Comments: No. The organization had not a procedure for evaluate suppliers.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia procedimiento de seleccion,evaluacion y aprobacion de proveedores

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

1.06.05 Does the organization have documented evidence to ensure that packaging, materials and services suppliers comply with specifications, regulatory requirements and best practice guidelines?

Auditor Answer: Non-Compliance **Rejected**

Auditor Comments: No. The company have not documented a guaranty of services suppliers, such as sanitary toilets baths, plastics boxes for harvest,

among others. They not packing in field, not used materials of packaging.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documentacion que nos envio nuestro proveedor

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions was no completed. The information submitted does not correspond to what is required, only refer to fertilizer and agrochemicals.

FSMS – Traceability and Recall

1.07.01 Is there a documented account that indicates how the company product tracking system works, thereby enabling trace back and trace forward to occur in the event of a potential recall issue?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The organization not counted with a program of Trazabilidad for tracking of the product.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documento de trazabilidad en la unidad de produccion

[File 1](#)

[File 2](#)

[File 3](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compiiance.

1.07.02 Does the organization have a documented recall program including: procedures, recall team roles and contact details, external contact listings, explanation of different types (classes) of recalls?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The company had not a program for product recovery.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia procedimiento de recuperacion de producto

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Minor Deficiency

CB Comments

The corrective actions was not completed. No included information of external contact to recall.

1.07.03 Is testing of recall procedures (including trace back) performed and documented annually? Can the company identify where affected product was sent?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The organization not realized a recovery of products forwards and back.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia simulacro de recuperacion

- [File 1](#)
- [File 2](#)
- [File 3](#)
- [File 4](#)
- [File 5](#)
- [File 6](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

1.07.04 Is there a daily incidents report, sometimes called a Notice(s) of Unusual Occurrence and Corrective Actions Log (NUOCA) ?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The company had not a format to register daily incidents or unusual event.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia registro de acontecimientos inusuales o situaciones fuera de especificacion

- [File 1](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

FSMS – Product testing

1.08.01 Based on risk assessment, is there scheduled testing program for raw materials, work in progress, packaging and finished goods?

Auditor Answer: Non-Compliance

Approved

Auditor Comments: No. The organization had not risk assessment, they had not testing program of your products(mangoes).

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia analisis de peligros y analisis de plaguicidas en producto cosechado

- [File 1](#)
- [File 2](#)
- [File 3](#)
- [File 4](#)
- [File 5](#)
- [File 6](#)
- [File 7](#)
- [File 8](#)
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- [File 10](#)
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- [File 48](#)
- [File 49](#)
- [File 50](#)
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- [File 54](#)
- [File 55](#)
- [File 56](#)
- [File 57](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Total Compliance

CB Comments

Total compliance.

GAP – Adjacent land use

2.04.02 Are, or is there evidence of domestic animals, wild animals, grazing lands (includes homes with hobby farms, and non commercial livestock) in proximity to growing operation? If No, go to 2.04.03

Auditor Answer: Yes **Rejected**

Auditor Comments: Yes. Was observed a home with some domestic animals in the proximity(non comercial livestock), located approximately to 15 meters of orchard.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se colocohule en cerco para evitar la entrada de animales domesticos que pueda aver en predios adyacentes

- [File 1](#)
- [File 2](#)
- [File 3](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions did not been completed. The barriers were not properly installed for spill prevention.

2.04.02a Have physical measures been put in place to restrain domestic animals, grazing lands, (includes homes with hobby farms, and non commercial livestock) and their waste from entering the growing area (e.g. vegetative strips, wind breaks, physical barriers, berms, fences, diversion ditches.)?

Auditor Answer: No **Rejected**

Auditor Comments: No. A fence of barbed wire, which was not appropriate, was broken and was not enough to prevent contamination by drag animals.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se coloco hule en cercos para evitar derrames que puedan yevar eses fecales de animales de otros predios

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective actions did not been completed. The barriers were not properly installed for spill prevention.

GAP – Fertilizer/Crop Nutrition

2.07.07b Are there Certificate(s) of Analysis (COA), letters of guarantee or some other documents from the inorganic fertilizer supplier(s) that specifies the source of all the ingredients including inert materials?

Auditor Answer: No **Approved**

Auditor Comments: No. The company had not provider guarantee letter, had not specifying of ingredients of the materials are free of heavy metals and strange substances.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia documento que envios el proveedor

[File 1](#)

[File 2](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

GAP – Crop Protection

2.09.01 Is there a documented policy and/or procedures for the mixing/loading of crop protection materials?

Auditor Answer: No **Approved**

Auditor Comments: No. The company had not procedure for preparation of mixtures, they had POE 7 procedure of agrochemicals, however it does not included mixing and loading of the crop protection materials.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se envia actualizado POE 7.- preparacion de agroquimicos

[File 1](#)

[File 2](#)

[File 3](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

2.09.02	Is there a documented policy and/or procedures for the rinsing and cleaning of crop protection equipment?	
Auditor Answer:	No	Approved
Auditor Comments:	No. The company had not procedure or politics for cleaning of application equipment of materials crop protection.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se envia POES10.– CALIBRACION Y LIMPIEZA DE EQUIPO DE APLICACION		
File 1		
File 2		
Decision for Corrective Action?		
Accepted		
New Answer after Corrective Actions Acceptance:		
Yes		
CB Comments		
Total compliance.		

2.09.11	If crop protection containers are stored on the property (even temporarily), are they stored in a manner to prevent contamination and disposed of responsibly?	
Auditor Answer:	No	Rejected
Auditor Comments:	No. Chemical products were not properly stored, they had a broken container of parathion for to use on plague of ants, located in around wells area.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se recoje envase roto de plaguicida "malathion" que se observo tirado a un costado del carcamo de bombeo.		
File 1		
File 2		
Decision for Corrective Action?		
Rejected		
CB Comments		
The corrective action did not been completed. This is only temporary correction, was not corrective action.		

GAP – Field Employee Hygiene (Applies to on–the–farm or greenhouse workers not the harvesting workers)

2.10.04	Does the growing operation have documented and implemented policies prohibiting eating, drinking (including gum chewing) using tobacco in the growing area?	
Auditor Answer:	No	Rejected
Auditor Comments:	No. The Politics documented of not to eat in the orchard of mangos was not implemented, was observed waste of food and foil as wrapping of food, located behind room of pumping, near entrance to the orchard.	
Organization Corrective Action Response:		
The following Corrective Action has been performed		
Organization Corrective Action Comments:		
se envia foto donde se muestra que el area es limpiada		
File 1		
Decision for Corrective Action?		
Rejected		
CB Comments		
The corrective action did not been completed. This is only temporary correction, was not corrective action.		

2.10.06g	Is there is a documented and implemented procedure for emptying the catch basin in a hygienic manner and also in a way that prevent product, packaging, equipment and water systems and growing area contamination?	
Auditor Answer:	No	Approved
Auditor Comments:	No. The company had not a procedure of cleaning of Toilet facility.	

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se encia POES 9.-limpieza y desinfeccion de baños portatiles

[File 1](#)

[File 2](#)

[File 3](#)

[File 4](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

2.10.08c Are hand wash stations properly stocked with soap, paper towels and trash can?

Auditor Answer: No

Approved

Auditor Comments: No. The stations of washing of hands had not water.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se le echo agua al recipiente de lavado de baños en huertos para el personal.

[File 1](#)

Decision for Corrective Action?

Accepted

New Answer after Corrective Actions Acceptance:

Yes

CB Comments

Total compliance.

2.10.09 Is fresh potable drinking water provided for workers? If No, go to 2.10.10

Auditor Answer: No

Rejected

Auditor Comments: No. The company had not container of purified water fresh for employees.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se contrato a un proveedor para llevar agua a los huertos para el consumo de los trabajadores

[File 1](#)

Decision for Corrective Action?

Rejected

CB Comments

The corrective action was not completed. The evidence is not appropriate.

2.10.13 Is there a documented and implemented policy that infant or toddler aged children are not allowed in the growing area? NOTE: This includes any packaging or equipment storage areas.

Auditor Answer: No

Rejected

Auditor Comments: No. The company had documented a politics to avoid the work to children and their stay in crop, was not implemented, was observed 2 minors leaving the ranch.

Organization Corrective Action Response:

The following Corrective Action has been performed

Organization Corrective Action Comments:

se platico con los encargados de los predios para que no dejen entrar menores de edad al predio mecho menos contratarlos para trabajar.

Decision for Corrective Action?

Rejected

CB Comments

The corrective action was not completed. They not sending evidence.
